

Online user guide

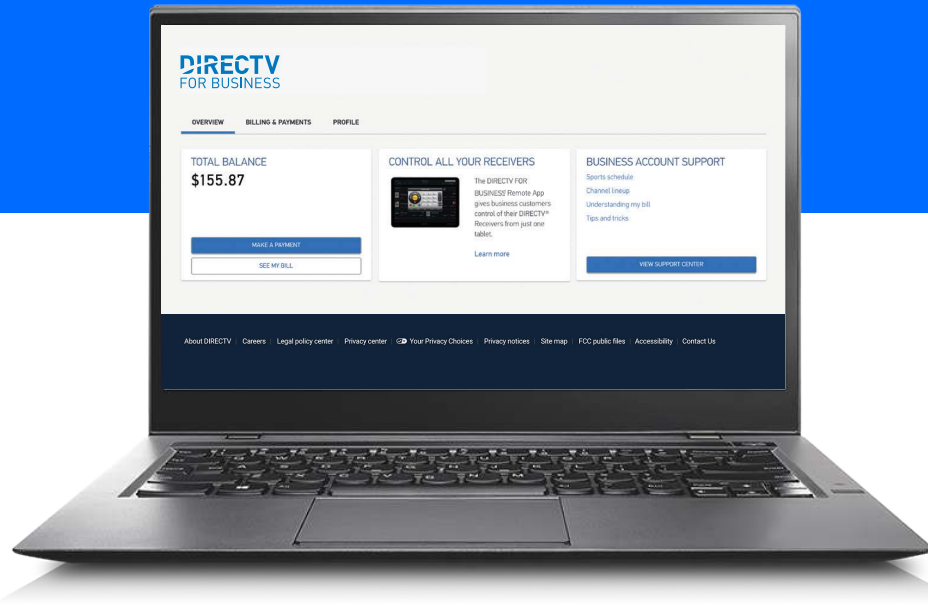


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Visit directv.com/BusinessSupport for FAQs or call 1.888.388.4249 for DIRECTV FOR BUSINESS® support.

Registration

Access the website

1. Go to directv.com/BusinessSupport
2. Select **SIGN IN** at the top right of the page, then, from the drop-down menu, select **ACCOUNT OVERVIEW**

Create a User ID*

- **Existing user:** Use your **User ID** to log in (you must be signed in to pay online)
 - **Tip:** Your User ID is your email address
- **New user:** Select **Don't have a User ID? Create one now** and follow the prompts

*Online self-service billing is available only to select DIRECTV FOR BUSINESS satellite customers. Dealer-billed and streaming-only customers are not eligible. For bulk billed accounts, access is limited to the primary account holder.

Registration

Create your account

1. Some users may be given the option to use a provided **User ID**
2. Some accounts will be directed to **set up a User ID**
3. Follow the prompts to validate your email address, enter a **Password** and **Accept Terms of Service** to complete the registration process

We created a user ID for you

Just create a password and accept the terms of service.

1 ID: UNIQUEUSER.NET
[I want to use a different user ID](#)

Password

Retype Password

Accept Terms of Service

I've read and accept the [User ID Terms of Service](#).

Let's setup your user ID

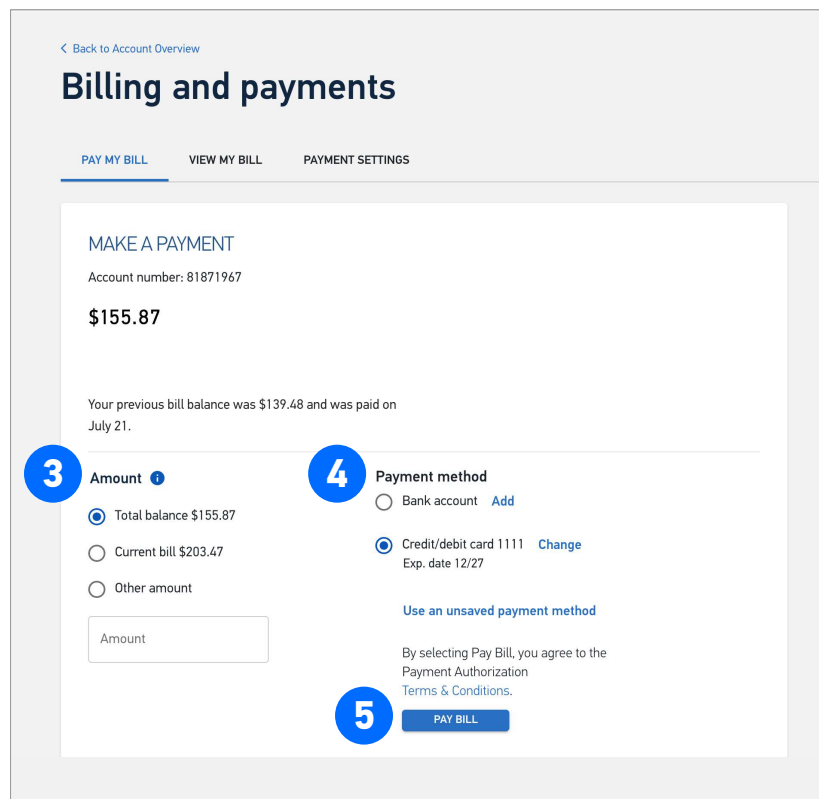
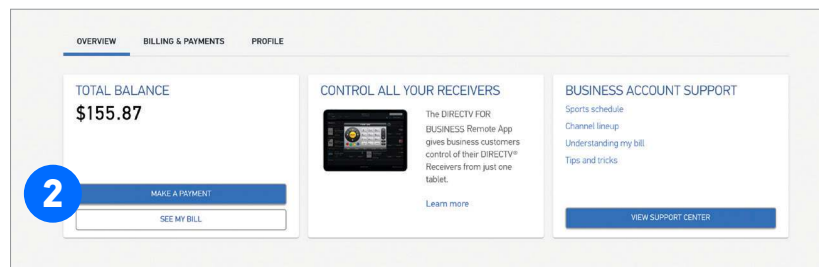
To get started, please enter an email address.

2 ⓘ

We'll send a code to confirm that this is your correct email.

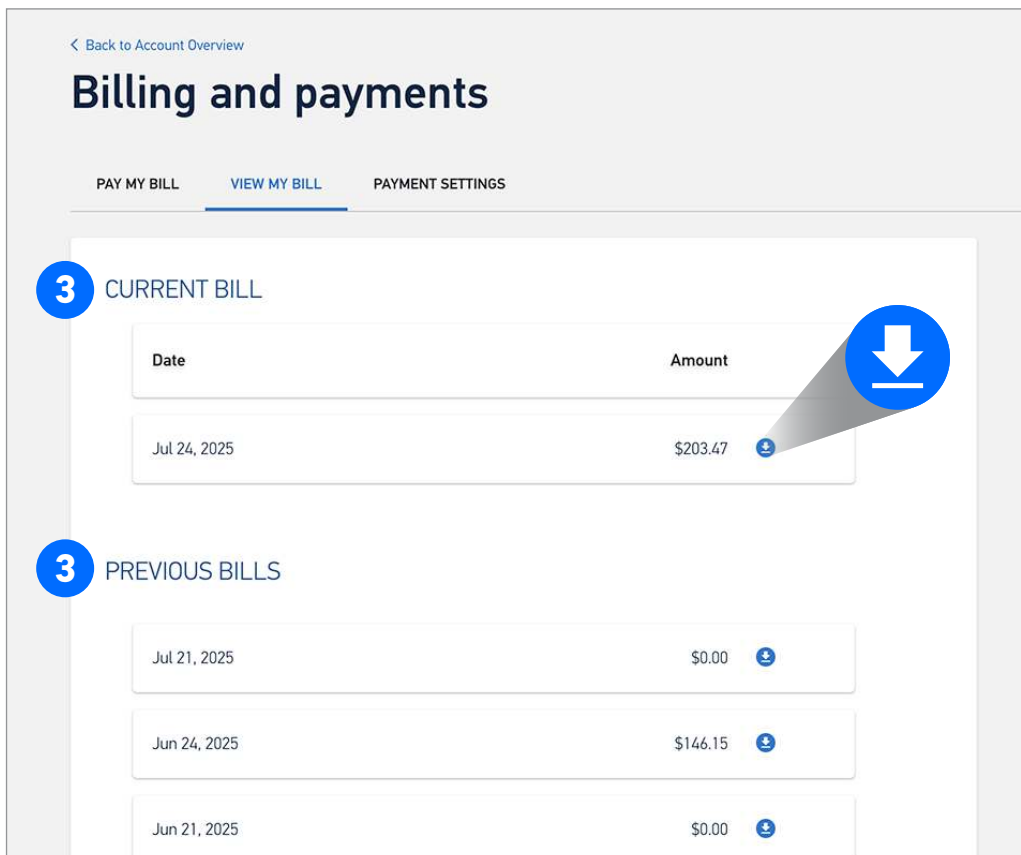
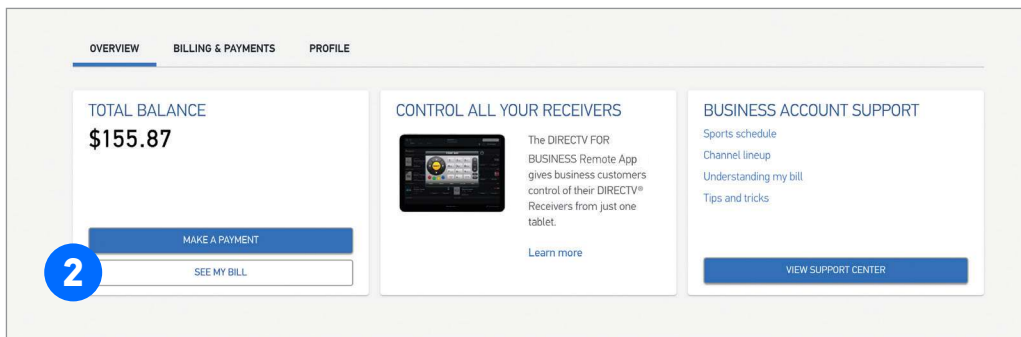
Bill payment

1. Log in using your registered **User ID** and **Password**
2. Click the **MAKE A PAYMENT** button
3. Select **Amount**
4. Select **Payment method**
 - **Tip:** A new payment method can be added by selecting **Use an unsaved payment method**
5. Select **PAY BILL** button



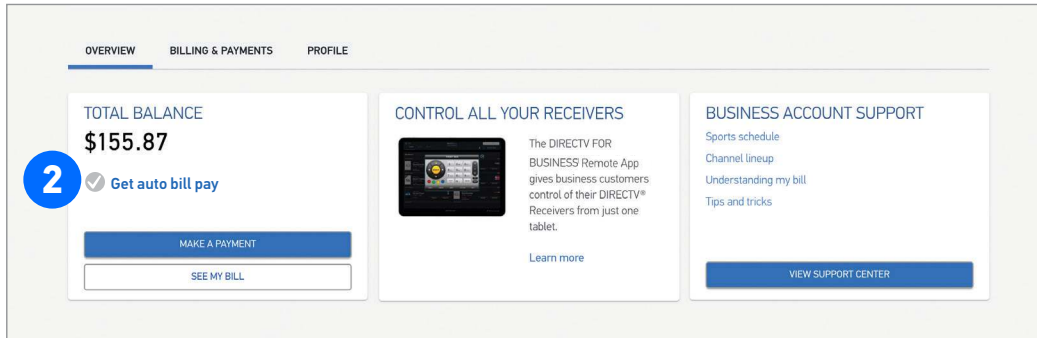
Bill download

1. Log in using your registered **User ID** and **Password**
2. Select **SEE MY BILL**
3. **CURRENT BILL** or **PREVIOUS BILLS** up to 24 months can be viewed online or downloaded

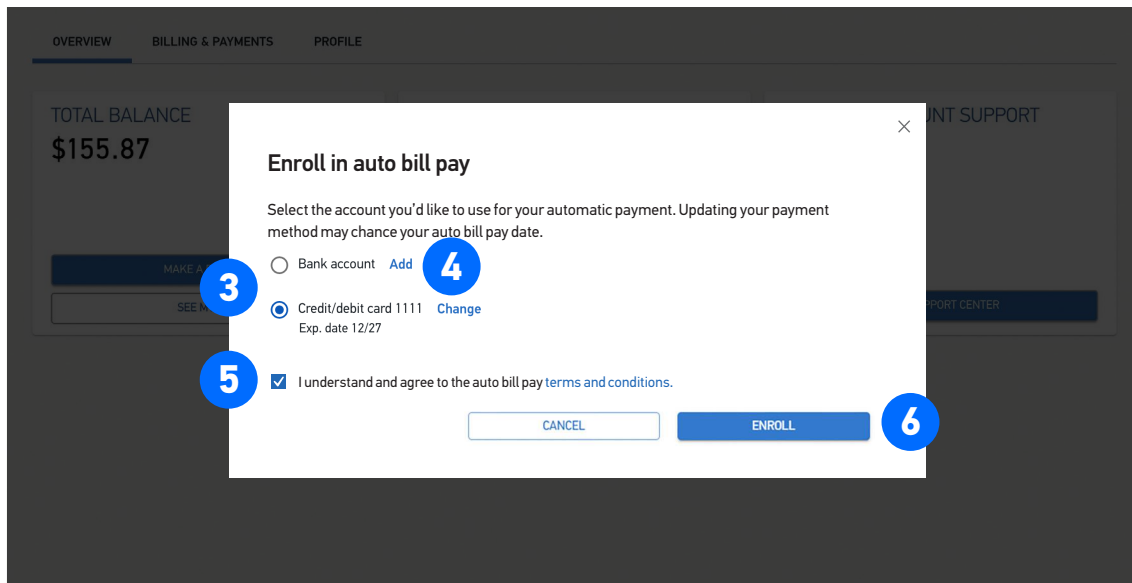


Auto bill pay enrollment

1. Log in using your registered **User ID** and **Password**
2. Select **Get auto bill pay**



3. Select payment type (Bank account or Credit/debit card) or
4. Add a new payment method by selecting **Add** or **Change** next to the desired payment type
5. Agree to the **terms and conditions**
6. Select the **ENROLL** button to complete the process



(Continued on next page)

Auto bill pay enrollment

- Tip:** You can also access auto bill pay enrollment by going to the **BILLING & PAYMENTS** tab. Select **PAYMENT SETTINGS**, then select **SIGN UP** in the **AUTO BILL PAY SETTINGS** section.

< Back to Account Overview

Billing and payments

PAY MY BILL VIEW MY BILL **PAYMENT SETTINGS**

PAYMENT METHODS

Bank account [Add](#)

Credit/debit card 1111 [Change](#)
Exp. date 12/27

BILLING ADDRESS [Edit](#)

370 INVERNESS DR S
ENGLEWOOD, CO 80112

AUTO BILL PAY SETTINGS

[SIGN UP](#)

Managing auto bill pay

1. Log in using your registered **User ID** and **Password**
2. Go to the **BILLING & PAYMENTS** tab
3. Select **PAYMENT SETTINGS**
4. From here, you can update your **PAYMENT METHODS**

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Billing and payments

PAY MY BILL VIEW MY BILL **PAYMENT SETTINGS**

PAYMENT METHODS

Bank account [Add](#)

Credit/debit card 1111 [Change](#)
Exp. date 12/27

BILLING ADDRESS [Edit](#)

370 INVERNESS DR S
ENGLEWOOD, CO 80112

AUTO BILL PAY SETTINGS

[SIGN UP](#)

Update billing address

1. Log in using your registered **User ID** and **Password**
2. Go to the **BILLING & PAYMENTS** tab and select **PAYMENT SETTINGS**
3. Select **Edit** next to **BILLING ADDRESS** to make changes

< Back to Account Overview

Billing and payments

PAY MY BILL VIEW MY BILL **PAYMENT SETTINGS**

PAYMENT METHODS	BILLING ADDRESS Edit
Bank account Add	370 INVERNESS DR S
Credit/debit card 1111 Change	ENGLEWOOD, CO 80112
Exp. date 12/27	

Pay without signing in

1. Make a payment

You can make a payment without registering for an online account. To authenticate your account, enter your billing account number (found on your DIRECTV bill) and the ZIP code where your bill is mailed. Note that this may differ from your service address. Once your **account number** and **ZIP code** are verified, the payment window will appear.

1 Pay without signing in

Enter your account number and ZIP Code

Account number

ZIP Code

How to find your account number

DIRECTV via internet customer (no satellite dish)

Your DIRECTV account is set up on autopay. Additional payments are not allowed. Sign in to update your payment method.

Next

Sign in to manage payments

2. Choose your payment method

- **Bank account:** Search for and select your bank. Your banking details are encrypted and never visible to or stored by DIRECTV. Your routing and account numbers will populate automatically after connecting to your bank.
- **Credit/debit card:** Enter your card information when prompted.

2

Fast & secure bank connection
Have your username and password ready
 Skip card or routing/account entries

Search among 8k+ banks

Secure connection via Trustly™

Sign in to your bank

Connect your preferred Checking or Savings account

Simple and safe
Your bank login information is encrypted and cannot be seen by DIRECTV

What will DIRECTV need?
A Checking or Savings account to authorize your payment

Go to Chase

By clicking 'Go to Chase', you agree to the Trustly [Terms of Use](#) and [Privacy Policy](#)

Secure connection via Trustly™

Pay without signing in

3. Submit your payment

- Verify that your payment amount (not exceeding \$100 above the amount due) and your account details are correct, then select **Submit payment**.
- After successful processing, you will see a payment message with your **confirmation number**, payment amount and date.
- If you exceed the maximum number of attempts within 24 hours, you must wait before trying again or call 888.388.4249 to make a payment via our automated phone system.

Pay without signing in

Account #

Pay today (January 8, 2026)

Enter amount

Get balance

Choose payment method

+ Bank account

+ Credit/debit card

By selecting Submit payment, I agree to the payment authorization [Terms and Conditions](#).

3 Submit payment Cancel

Payment received

Your confirmation number is 82995692 for \$1.01 on January 7, 2026. Please allow 24 hours for your payment to be reflected online.

Pay without signing in

Enter your account number and ZIP Code

Account number

ZIP Code